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FEI to Present at the WPSCOM and PIEPC Events
Helping Strengthen Resilience among Front Line Responders

April 6, 2016, Milwaukee, Wis. — FEI Behavioral Health, a social enterprise with an over 35-year history and a leader in workforce resilience—from crisis management to EAP—will present sessions at two upcoming events, the **Wisconsin Public Safety Communications (WPSCOM)** 2016 Spring Training and the 2016 **Partners in Emergency Preparedness (PIEPC)** Conference.

The WPSCOM 2016 Spring Training takes place April 13 in Stevens Point, Wisconsin. FEI senior account manager, Randall Kratz will present the day long training, ***“CISM - Convert Post Traumatic Stress into Post Traumatic Growth & Personal Resilience”*** running 8 a.m. until 5 p.m. CDT. This workshop will discuss the proper coping skills and training necessary for telecommunicators to fulfill their role as caretakers effectively. The training will outline various responses to traumatic stress responses such as vicarious, compassion fatigue, secondary and post-traumatic, as well as ways for telecommunicators to better prepare, respond, and recover.

Kratz is a licensed clinical social worker and licensed professional counselor in the State of Wisconsin. He has worked as both a counselor and a supervisor in outpatient and hospital settings for more than 15 years. He has been a workplace consultant for over 20 years providing employers and employees with assistance for stress and conflict management, organizational change, substance abuse, and other organizational challenges affecting people. Randy is an experienced adult educator and has presented at many conferences and workshops throughout the Midwest.

The 2016 Partners in Emergency Preparedness Conference runs April 19-21 in Tacoma, Washington. FEI senior director of crisis management, Vivian Marinelli will present an engaging session, ***“Personal Cost of Responding to a Crisis,”*** April 21, 9:30 a.m. PDT. This workshop will outline what organizations can do to support business continuity workers and front line staff so that they can better prepare, respond, and recover from a crisis incident. The session will review dynamics of self-care and examine best practices of a resiliency program for responders. In addition to her presentation, Marinelli will also be exhibiting at the conference.

Marinelli has provided support to individuals and families impacted by mass casualty disasters including aviation accidents, terrorist attacks and natural disasters since 1999. She works directly with the customers' emergency response teams to review existing emergency response and family assistance plans. She assists in developing and revising these plans to ensure operational feasibility and provides ongoing consultation and training on emergency planning and family assistance issues. She brings more than 20 years of work in direct clinical services specializing in trauma and grief counseling to her work. She holds a Doctorate Degree in Clinical Psychology and is a Licensed Psychologist in Wisconsin.

For more information about the WIPSCOM 2016 Spring Training or FEI's presentation, visit <http://www.wipscom.org/>.

To learn more about the 2016 PIEPC Conference or FEI's presentation, visit <https://www.cm.wsu.edu/ehome/piepc/Program/?&>.

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FEI Behavioral Health offers flexible solutions for the full spectrum of workforce resilience goals, from EAP and wellness to crisis preparedness and management. Partnering with a wide range of corporations, government entities and non-profits, FEI is a social enterprise wholly owned by the Alliance for Strong Families and Communities, a national network of nearly 450 human-serving organizations. Visit feinet.com for additional information.